

Shift Lead (21+)

Job Location

Clubhouse No.3 Sandusky

Position Type

Part Time

Salary Range

\$10.00 Hourly + Tips

Job Shift

Days/Nights/Weekends

We are looking for an experienced **Shift Lead** to deliver a great experience at Clubhouse No.3. As a Shift Lead, you're responsible for opening / closing managerial duties, ensuring that the space and staff are prepared to deliver outstanding customer experiences daily, ready at all times to serve hand-crafted cocktails as needed, having knowledge of craft beers, while accurately accounting for all products in the POS. You ensure each and every guest feels welcomed and excited about their visit every time they walk through our doors! We want you to be excited to share your knowledge of sports, mixology, and games with guests as you join the new and fun team downtown Sandusky.

Responsibilities:

- Daily opening / closing duties
- EOD reporting and cash handling
- Setting example to other Clubhouse No.3 staff by greeting guests as they approach the bar – be friendly, knowledgeable and energetic
- Check for proper identification before serving alcoholic beverages
- Ring up accurate tabs in the POS system and process transactions quickly
- during high volume situations
- Maintain expert knowledge of our menu and cocktail recipes
- Assess and anticipate guests needs, make recommendations accordingly
- Make drinks quickly and consistently for guests and cocktail servers
- Encourage and help other team members, assist without having to be asked
- Ensuring that staff opening and closing duties – keep the bar organized, stocked and clean are completed during each shift
- Assist customers with games and experience when needed in a timely fashion

Skills and Abilities:

- Cash handling and EOD reporting
- Background in / Desire for leadership role
- High-volume bartending experience required
- Demonstrated ability to deliver exceptional guest service
- Positive attitude and excellent communication skills
- Sense of urgency while maintaining a strong attention to detail